# Usability questionnaire

We are doing an investigation into the usability of the **SMS form submission** feature in OpenXData and would appreciate your feedback.

1. Do you find the current SMS format **(question1=<answer> question2=<answer>**) easy or difficult to use?
2. What are your frustrations?
3. Are there any ways you think it could be improved so it is easier to use?
4. Do you ever answer questions in an order other than sequential order?
5. How many questions do the forms have (on average)?
6. Do the forms contain any skip logic?
7. What type of data do you submit via SMS (Boolean, number, text, dates, times, single selects or multiple selects)?
8. Do you often experience errors in your data when submitting via SMS?
9. Are there any ways you think these errors could be avoided?
10. Are there non-technical issues that stop you from using the phone number for authentication?
    * Shared phones?
    * You often switch between phones?
    * + +
11. How would you like to enter non-text answers?
    * Boolean
    * Decimal
    * Time/Date/Date and Time
    * Single select
    * Multiple select
12. What do you think of the proposal for a new SMS format?

**The proposal is posted here:** http://trac.openxdata.org/openxdata/wiki/Proposal/SMS-format

1. If the new format were available to use, would you switch?